servicenow
ELITE
Partner

Reseller

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ELITE
Partner

Consulting &
Implementation

Meet The Experts In ServiceNow Excellence.

KEY METRICS

GLOBAL EXPERTISE

125+

Dedicated ServiceNow
Practice Members

CSAT

5.0

Global Customer
Satisfaction Score

CERTIFICATIONS

663+

Certifications Spanning
Technology, Employee,
Customer & Platform
Modules

EXPERTISE

8

Certified Master
Architects & Certified
Technical Architects

GLOBAL REACH

4

Key Regions Covered in
ServiceNow Practice

RGP PARTNERSHIP

500+

Active Relationships within
ServiceNow customer base

Why Veracity?

Organizations choose us because we go beyond
ServiceNow implementation. We combine human-
centered design with elite engineering to deliver total
business transformation.

- Platform Advisory, Innovation & Value Realization
- Platform Design, Integration & Implementation
- Managed Services, Training & Governance

Technology Excellence: ITSM, ITOM, ITAM, SecOps

Operational Excellence: IRM, TPRM, ESG, SPM, APM

Employee Experience: HRSD, Employee Center Pro,
Workplace Services

Customer Experience: CSM, FSM, OM

Industry: HCLS, Grievance, Appeals

Creator Workflows: App Engine, Automation, Integration

Veracity Offerings.

As an elite partner and reseller of ServiceNow, our top-tier expertise with the platform allows us to deliver exceptional results that outperform other firms. Our dedicated ServiceNow engineers, researchers, strategists, process consultants, taxonomists, and designers are committed to understanding your unique employee, customer, and operational challenges and turning them into tailored digital workflow solutions. From implementing intuitive functionalities to complex customer experiences designed to meet specific needs, no one can maximize your investment in ServiceNow like we can.

ITSM Quick Start

Expedite your IT Service Management (ITSM) implementation with a quick start solution, optimizing service delivery, incident resolution, and IT support processes.

Platform Health Check

Evaluate the health and performance of your existing platform, identifying areas for improvement and optimization for smooth operations and enhanced user experience.

GenAI Strategy & Roadmap

Develop a strategic roadmap for integrating AI into your organization's processes, driving innovation, efficiency, and competitive advantage.

Content & Taxonomy

Establish a robust framework for organizing and managing content to ensure content is easily searchable, accessible, and aligned with business objectives.

IRM Quick Start

Kickstart your Integrated Risk Management (IRM) journey with a quick and efficient implementation, enabling proactive risk identification, assessment, and mitigation strategies.

Vision & Roadmap Workshops

Simplify your ServiceNow success by arming your organization with the right tools and a straightforward path for faster platform results, enhanced agility, and optimized operations.

Employee Center Pro Migration

Seamlessly migrate to the Employee Center Pro platform, enhancing employee experience and streamlining HR processes for improved efficiency and engagement.

Grievance & Appeals Management

Develop a comprehensive vision and roadmap for managing grievances and appeals effectively within your organization, ensuring fair and efficient resolution processes.

LET'S CONNECT

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